AMICO MAINTENANCE

Customer SERVICE REPORT

43894 /17

شركة الأمين لصيانة الأجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : NT-510	Serial #: 130318	Description Non-Contact Tonometer.

Problem / Error :

Work Report : PPM has been done as per check list.
Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑ No ☐	Note : Customer Engineer	Date : 18.3.20
Need Follow-up	Yes ☐ No ☑		Stamp :
Enclosed			Signature :
Engineer	Osama		

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA, Tel.: +966-12-660 1149 / 665 5766, Fax: +966-12-660 1146, KINGDOM WIDE 920028289

Riyadh Branch : P. O. Box 55177, Riyadh 11534, KSA, Tel. : +966-11- 480 0407, Fax. : +966-11- 480 3034

Al-Khobar Branch : P. O. Box 30047, Al Khobar 31952 - KSA, Tel. : +966-13-864 2911 / 864 3587, Fax. : +966-13-899 4033

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E-Mail : ksa@amicogroup.com www.amicogroup.com

Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

Customer SERVICE REPORT

43886 /17

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : VX-10	Serial #: 1618700209	Description Fundus Camera.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑ No ☐	Note : Customer Engineer	Date : 18.3.20
Need Follow-up	Yes ☐ No ☑		Stamp :
Enclosed			Signature :
Engineer	Osama		

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA, Tel.: +966-12-660 1149 / 665 5766, Fax: +966-12-660 1146, KINGDOM WIDE 920028289

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AMICO MAINTENANCE

Customer SERVICE REPORT

43887 /17

شركة الأمين لصيانة الأجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : US-4000	Serial #: 40601	Description Ultrasound.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete Yes ☑ No ☐	Note : Customer Engineer	Date : 18.3.20
Need Follow-up Yes ☐ No ☑		Stamp :
Enclosed		Signature :
Engineer Osama		

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA, Tel.: +966-12-660 1149 / 665 5766, Fax: +966-12-660 1146, KINGDOM WIDE 920028289

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AMICO MAINTENANCE

Customer SERVICE REPORT

43888 /17

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
Address	Fax :	☑ PPM	
Jeddah.	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : RS-330	Serial #: 740450	Description OCT & Fundus Camera.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑ No ☐	Note : Customer Engineer	Date : 18.3.20
Need Follow-up	Yes ☐ No ☑		Stamp :
Enclosed			Signature :
Engineer	Osama		

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AMICO MAINTENANCE

Customer SERVICE REPORT

43889 /17

شركة الأمين لصيانة الأجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 17.03.2020	Invoice#:
	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : MC-500	Serial #: 50898	Description Multi-Color Laser

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑ No ☐	Note : Customer Engineer	Date : 18.3.2020
Need Follow-up	Yes ☐ No ☑		Stamp :
Enclosed			Signature :
Engineer	Osama		

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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AMICO MAINTENANCE

Customer SERVICE REPORT

43890 /17

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman	Telephone :	Date : 17.03.2020	Invoice#:
Fakeeh Hospital.	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : GYC-1000	Serial #: 12054.	Description Green Laser.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete	Yes ☑ No ☐	Note : Customer Engineer	Date : 18.3.2020
Need Follow-up	Yes ☐ No ☑		Stamp :
Enclosed			
Engineer	Osama		Signature :

(Hotline 9200 - Amico / 9200-26426)

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AMICO MAINTENANCE

43891 /17

Customer SERVICE REPORT

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : moria EVO3E	Serial #: 8184	Description Microkeratome.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed			
Engineer	Osama		

Date : 18.3.2020

Stamp :

Signature :

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

Customer SERVICE REPORT

43892 /17

شركة الأمين لصيانة الأجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
	Fax :	☑ PPM	
Address	P.O. # :	☐ Installation	
Jeddah.	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : AFC-330 | Serial #: 621050 | Description Fundus Camera.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete Yes ☑ No ☐
Need Follow-up Yes ☐ No ☑
Enclosed
Engineer Osama

Note : Customer Engineer

Date : 18-3-2020
Stamp :
Signature :

(Hotline 9200 - Amico / 9200-26426)

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AMICO MAINTENANCE

Customer SERVICE REPORT

43893 /17

شركة الأمين لصيانة الأجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Soliman Fakeeh Hospital.	Telephone :	Date : 18.03.2020	Invoice#:
	Fax :	☑ PPM	
Address Jeddah.	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : YC-1600	Serial #: 60846	Description Yag Laser.

Problem / Error :

Work Report : PPM has been done as per check list.

Machine's working efficiently.

Optical ☐ Ophtha ☑ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed			
Engineer	Osama		

Date : 18.05.2020

Stamp :

Signature :

(Hotline 9200 - Amico / 9200-26426)

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AMICO MAINTENANCE

Customer SERVICE REPORT

37427 /17

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 18-3-20	Invoice#:
Dr. Seliman Fakeeh	Fax :	☐ PPM	
Address JEDDAH	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : NEW Simplex	Serial #: 2247	Description exam unit

Problem / Error : 25 Pc

Work Report : P.P.M done as Per Check list

machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete	Yes ☐	No ☐	Note : Customer Engineer	Date : 18-3-20
Need Follow-up	Yes ☐	No ☐		Stamp :
Enclosed	ENG / MAJED			Signature :
Engineer				

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

Riyadh Branch : P. O. Box 55177, Riyadh 11534, KSA Tel. : +966-11- 480 0407 Fax. : +966-11- 480 3034

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Qassim Branch : Qassim - Buraidah - KSA Tel. : +966-16-326-3115 Fax. : +966-16-326-7115

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Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

37428 /17

Customer SERVICE REPORT

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 18-3-20	Invoice#:
Dr. Sulaiman Fakeeh Hospital JEDDAH	Fax :	☐ PPM	
Address	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : NIDEK ARK-510 Serial #: 333181 Description

Problem / Error :

Work Report : P.P.M has been done as per check list machine working Good

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed Engineer	ENG / MAT'L		

Date : 18-3-20

Stamp :

Signature :

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Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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AMICO MAINTENANCE

Customer SERVICE REPORT

37422 /17

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 18-3-20	Invoice#:
Dr. Soliman Fakeeh Hospital	Fax :	☐ PPM	
Address JEDDAH	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : NIDEK ARK-1	Serial #: 430254	Description

Problem / Error :

Work Report : P.P.M done as per Check list
machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete Yes ☐ No ☐	Note : Customer Engineer	Date : 18-3-20
Need Follow-up Yes ☐ No ☐		Stamp :
Enclosed		Signature :
Engineer		

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

37429 /17

Customer SERVICE REPORT

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic : Dr. Suliman Fakeeh Hospital JEDDAH	Telephone :	Date : 18-3-2020	Invoice#:
Address	Fax :	☐ PPM	
	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : ARK-1 | Serial #: 433205 | Description

Problem / Error :

Work Report : P.P.M was been done as per check list machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☐	
Enclosed	EN as/ MATER		
Engineer			

Date : 18.3.20

Stamp :

Signature : Dr. Suliman Fakeeh

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA, Tel.: +966-12-660 1149 / 665 5766, Fax: +966-12-660 1146, KINGDOM WIDE 920028289

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ARK-1 433205

Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

37423 /17

Customer SERVICE REPORT

شركة الأمين لصيانة الأجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 17.3.20	Invoice#:
Dr. Soliman Fakeen Hospital	Fax :	☐ PPM	
Address JEDDAH	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : Fraytema Serial #: 740 Description

Problem / Error : super exective

Work Report : P.P.M done as per check list
Machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed	ENG / MATER.		
Engineer			

Date : 18.3.20
Stamp :
Signature :

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

37424 /17

Customer SERVICE REPORT

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 17-3-2020	Invoice#:
Dr. Soliman Fakeeh	Fax :	☐ PPM	
Address Hospital	P.O. # :	☐ Installation	
JEDDAH	Received thru:	☐ Warranty	Clinic 3
	SAP Service Call #:	☑ Contract	
Contact Person :		☐ Paid Service	

Model : frastema	Serial #: 803	Description

Problem / Error : super exective

Work Report : P.P.M done as per Check list
machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed	ENG / MATED.		
Engineer			

Date : 18.3.20
Stamp :
Signature :

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

Riyadh Branch : P. O. Box 55177, Riyadh 11534, KSA Tel. : +966-11- 480 0407 Fax. : +966-11- 480 3034

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E-Mail : ksa@amicogroup.com www.amicogroup.com

Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

Customer SERVICE REPORT

37425 /17

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 17-3-20	Invoice#:
Dr. Sulaiman Fakeeh	Fax :	☐ PPM	
Address Hospital	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	
JEDDAH	SAP Service Call #:	☐ Contract	
Contact Person :		☐ Paid Service	

Model : fraytema | Serial #: 8.8 | Description exam unit

Problem / Error : super excective

Work Report :

P.P.M has been Done as per Check list
machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses		
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total
Total Travel						Total Work						Total Expenses:		

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed	ENG / MATD.		
Engineer			

Date : 18.3.20

Stamp :

Signature :

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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E-Mail : ksa@amicogroup.com www.amicogroup.com

Orig. : Master file, Blue: Customer, Yellow: Workshop, Pink : Engineer, Green: Accountant

AMICO MAINTENANCE

37426 /17

Customer SERVICE REPORT

شركة الامين لصيانة الاجهزة والمعدات الطبية
Al Amin Maintenance & Contracting Co. Ltd.

Hospital / Clinic :	Telephone :	Date : 17-3-2020	Invoice#:
Dr Sulaiman FAKeeh Hospital	Fax :	☐ PPM	
Address JEDDAH	P.O. # :	☐ Installation	
	Received thru:	☐ Warranty	Clinic
	SAP Service Call #:	☑ Contract	
Contact Person :		☐ Paid Service	

Model : FRASTE MA | Serial #: 0332 | Description : exam unit

Problem / Error : super exective

Work Report : P.P.M was been done as per check list
Machines working Good.

Optical ☐ Ophtha ☐ Derma ☐ ENT ☐ Ortho ☐ Neuro ☐ General ☐

Qty.	Part Description	Part #	Price

Warranty Period: Invoice #

	Acceptance Date	1st PM	2nd PM	3rd PM	4th PM
	/ / 20	/ / 20	/ / 20	/ / 20	/ / 20
Date		/ / 20	/ / 20	/ / 20	/ / 20

Travel Time						Working Time						Expenses			
Date	From	To	Total	Unit	Total	Date	From	To	Total	Unit	Total	Date		Total	
Total Travel						Total Work						Total Expenses:			

Work Complete	Yes ☑	No ☐	Note : Customer Engineer
Need Follow-up	Yes ☐	No ☑	
Enclosed	ENG / MATED.		
Engineer			

Date : 18-3-20

Stamp :

Signature :

(Hotline 9200 - Amico / 9200-26426)

Head Office: Jeddah : P.O.Box 3871 Jeddah 21481 - KSA Tel.: +966-12-660 1149 / 665 5766 Fax: +966-12-660 1146 KINGDOM WIDE 920028289

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